



# MOOSE VIEWS

What's  
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## A Warning To Anyone Working Remotely:

**Keylogger Viruses  
May Be Stealing  
Your Financial Data,  
Passwords, and  
Other Sensitive  
Information!**

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## Moose Views

is a monthly newsletter prepared by Moose Logic to bring you information and tips on maintaining a trouble free network.

**Issue 8**

**June, 2006**

## Is Your Website Annoying This Particular Group of Visitors?

While Microsoft's Internet Explorer (IE) is still the #1 browser used to navigate the Internet, about 7% of all web surfers currently use Mozilla Firefox. While 7% may not seem like a lot of people, that translates into over 140 million people and growing.

So why should you be concerned?

Since most websites are designed for IE users, interactive site functions such as shopping carts, calculator tools, surveys, and registration forms may not function properly, and graphics and text may appear scattered or disheveled.

Obviously, error messages, timeouts, and poorly displayed graphics can leave a bad first impression to a prospective

customer, and may even prevent them from doing business with you.

designing exploits for IE. A growing number of people have concluded that using an alternate browser is a good way to reduce their overall level of risk.



Ironically, the more people that switch to alternate browsers, the bigger the potential payoff will be for exploits targeting *those* browsers, but for now...

## Should You Redesign Your Website?

If you sell products online, or if you are spending money to promote your website, it is a good idea to make sure your

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## Don't Forget the Seattle ITEC —June 21-22 *See page 2 for more info...*

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## Firefox is Gaining In Popularity

While no browser is 100% free from security vulnerabilities, the fact is that IE is a more attractive target for the "bad guys" simply because it's by far the most widely used. So their "return on investment" is higher for time spent on

website is both IE and Firefox friendly so you don't prevent Firefox users from making purchases or otherwise interacting with you online.

If you are selling products and services to a highly technical audience, this goes double. According to a recent blog on PC World ([www.pcworld.com](http://www.pcworld.com)) almost 20% of their visitors use Firefox.

To download a free copy of Firefox, go to [www.mozilla.com](http://www.mozilla.com).

# Warning: Dangers of Remote Access You Must Know About!



According to the 2005 American Interactive Consumer Survey conducted by Dieringer Research Group, millions of Americans are fleeing the office to work at home or other remote locations:

- ◆ 45.1 million are working from home.
- ◆ 24.3 million worked at a client's office.
- ◆ 20.6 million worked in their car.
- ◆ 16.3 million connected to the office while on vacation.
- ◆ 15.1 million at a park or outdoor location.
- ◆ 7.8 million while on a train or airplane.

If you are one of the millions remotely accessing your business network, there is a security threat you need to be aware of.

**While most remote-access applications such as Citrix Presentation Server, Microsoft Terminal Services, GoToMyPC and others are relatively secure, the remote computer you use to access those applications may not be!**

Cyber criminals are installing keylogger programs on publicly used computers found at schools, libraries, and other business locations to steal passwords, credit card numbers, bank accounts and other personal information.

Keylogger programs record ICQ/AIM chats, websites visited, and keystrokes entered by the user (including usernames and passwords), and transmit this information to another remote location. This information is then used to steal money, make unauthorized purchases under your name, and many other illegal and devastating practices.

For example, a man named JuJu Jiang was arrested last year for hijacking the accounts of several GoToMyPC customers by installing a keylogger virus onto a Kinko's computer terminal.

The victim who first noticed this exploit was sitting in front of his home computer and realized it was being controlled remotely. Without touching the keyboard or mouse, he watched as an online account was created using his

personal credit card. The victim later recalled using a terminal at the Kinko's where Jiang had installed the keystroke logger.

The only sure way to protect yourself and your company is to either (1) give up the convenience of using public PCs for remote access, *or* (2) implement a two-factor authentication system (like RSA's SecurID) that incorporates a security component that can't be captured with a keylogger.

We highly recommend that you carry your own laptop when traveling and only use public terminals to access information you don't mind others seeing. Never use them to access your bank account, to make purchases, to log onto a secure company website, or to access personal accounts of any kind.

If you would like more information on how to set up a secure remote access system, contact us at 206-774-0619 or send us an e-mail to: [info@mooselogic.com](mailto:info@mooselogic.com).

## Have Your Picture Taken with Rita at the Seattle ITEC!



Who's Rita? She's the 2002 Corvette run by Team Moose Racing (<http://www.teammoose.com>). And she's guaranteed to be the fastest little lady at the Seattle ITEC show on June 21—22 at the Washington State Convention Center. Come see her in the Moose Logic booth and have your picture taken with her! For more info, or to get a free exhibit pass, call us or email [info@mooselogic.com](mailto:info@mooselogic.com).

# Stop Wondering About Your Organization's Security Level.

According to Computerworld, PC Viruses cost businesses approximately \$55 billion annually. Phishing scams are estimated to cost businesses nearly two billion dollars annually. Not to mention the dangers from spyware, hackers, trojans, disgruntled (or careless) employees...it seems the list goes on and on. If you are unsure of your security status, let us set your sights on a safer network that minimizes security threats, reduces tedious management tasks, and maximizes time spent on business priorities.

Moose Logic has been trained and certified in the use of the Microsoft Security Assessment Tool. Based on industry standards and best practices around security, this tool can help you better understand the overall security status of your organization and deliver clear, prioritized suggestions on how to improve security.

This is an interview-based

tool that will require 60—90 minutes of your time. In return, you will receive a report that:

- ♦ Identifies your organization's business risk based on your industry and business model.
- ♦ Assesses the security measures your organization has deployed over time, how they align with the business risk, and how they compare with recognized best practices.
- ♦ Risk management recommendations to help improve your security posture, with a prioritized list of which actions should be taken first.

For a limited time, we can provide this assessment and the resulting report to you at no cost and no obligation.

To schedule your Security Assessment, call us at (206) 774-0619, or email us at [info@mooselogic.com](mailto:info@mooselogic.com).

## Notable Quotes...



"Most of the important things in the world have been accomplished by people who have kept on trying when there seemed to be no hope at all."

- Dale Carnegie

"My experience in business has shown me that people who are exceptionally good in business aren't so because of what they know, but because of their insatiable need to know more." - Michael Gerber

"Expect trouble as an inevitable part of life. When it comes, hold your head high. Look it squarely in the eye and say, 'I will be bigger than you. You cannot defeat me.'"

- Ann Landers

"Everything that is worthwhile in life is scary. Choosing a school, choosing a career, getting married, having kids - all those things are scary. If it is not fearful, it is not worthwhile." - Paul Tornier

"As long as you're going to be thinking anyway. THINK BIG."

- Donald Trump

"Humility does not mean you think less of yourself. It means that you think of yourself less."

- Ken Blanchard

"Argue for your limitations and sure enough they're yours." - Richard Bach

"Opportunity is missed by most people because it comes dressed in overalls and looks like work."

- Thomas Edison



Moose Logic is proud to announce that we are now an authorized partner of Symbol Technologies! For more information on

Symbol's industry-leading family of mobility products, see:

<http://www.symbol.com/products>



## MOOSE LOGIC

1415 Western Ave.

Suite 205

Seattle, WA 98101

Phone: (206) 774-0619

Email: [info@mooselogic.com](mailto:info@mooselogic.com)

[www.mooselogic.com](http://www.mooselogic.com)

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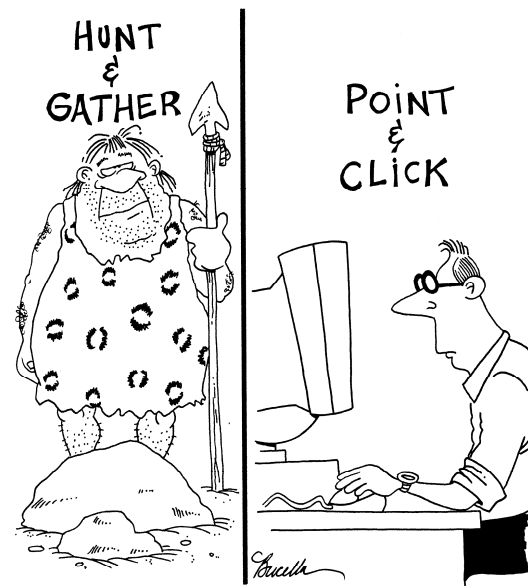
## Do You Make These Mistakes With One Of Your Company's Most Valuable Assets?

If you are a small business owner with 5 or more PCs that is concerned about keeping your computer network and data safe from an ever-growing number of threats such as viruses, hackers, spam, spyware, system crashes, hardware failure, data loss, and even employee sabotage - then it's extremely important that you get and read our new special report:

### **"What Every Small Business Owner Must Know About Protecting and Preserving Their Company's Critical Data and Computer Systems"**

This report will outline in plain, non-technical English common mistakes that many small business owners make with their computer network that cost them thousands in lost sales, productivity, and computer repair bills, as well as an easy, proven way to reduce or completely eliminate the financial expense and frustration of these problems.

This report will also discuss a new service that is helping thousands of small business owners get more speed, better performance, and more life out of their existing technology investments while dramatically lowering the number of frustrations most businesses experience with their computer network. For a limited time, copies of this exclusive report will be made available for FREE on our web site: [www.mooselogic.com/news/index.html](http://www.mooselogic.com/news/index.html).



The Evolution Of Man

## We'd Love To Hear From YOU!

Is there an article you would like to comment on? Is there a topic you want us to research? Have a funny story or a resource you want to share with the other subscribers? Send it to us! We are always looking for new and useful content to add to Moose Views.

Call us at: 206-774-0619

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